I. News and Updates – Library Transitions
   • Dr. Saunders announced her retirement and mentioned that Diana Sasso will be serving as Acting University Librarian effective January 2015. She also mentioned that three other library staff members are also retiring. Dr. Saunders suggested to Dr. Austin that it might be good to have a ULC representative on the University Librarian search committee. She encouraged anyone who is interested to write to Dr. Austin.

II. Hot Topic: System Update and QuickSearch
   • Bridget provided a summary of the rationale for the system change:
     o The functionality of Gumberg Library’s previous system had not significantly improved or advanced.
     o Both Gumberg Library and the Law Library were interested in acquiring a “next generation system.” These systems often have a component called “discovery” which allows users to search the online catalog and databases in much the same way people search Google.
     o Discovery provides a single search box that retrieves search results from across a vast variety of formats, disciplines, and sources.
     o Partnering to acquire a shared system fulfilled strategic intent for collaboration between both libraries to extend resources and benefit Duquesne students and faculty.
     o Compared to what both libraries were paying for their separate systems, Duquesne University will save $26,389 over the next five years. Fixed pricing was secured for five years, thus eliminating no unanticipated/unknown price increases/fluctuations.
Duquesne University students and faculty now have the ability to search for resources in both Gumberg Library and the Law Library in one online catalog.

Novice researchers will find it easier to use “facets” to access information sources by type and to limit large result sets rather than having to search multiple databases.

The Law Library was currently out of space on its servers. Moving to hosted servers enabled the Law Library to implement tools for greater functionality. When taking into account the costs the Law Library would have had to incur to move to a hosted environment on its own, this plan represents savings for Duquesne University of an additional $35,978 over the next five years.

By moving to a hosted environment, CTS and School of Law systems administrators no longer have to maintain backups, upgrade operating systems or migrate to new storage equipment when hardware reaches end of life.

- Rob provided an overview of QuickSearch:
  - Replaced DuCat search box with QuickSearch – Innovative Interfaces, Inc. Encore discovery platform and EDS (EBSCO Discovery Service) unified index.
  - Demonstrated how a search now provides traditional content plus periodical content/reviews.
  - The “Catalog” tab only includes items from our physical collections.
  - You can refine search results by facet on the left-hand side.
  - There is an advanced search feature where you can add in author name, etc.
  - This interface is meant to be a simple search experience for students and is meant to return search results.
  - You can’t limit by format initially in your search. You have to use facets for format after the search.
  - You can limit by collection in an advanced search – example: a search for materials only in the Curriculum Center.
  - Loading records into a common index, not into a catalog, opens up more opportunities for PDA (patron driven acquisition) or DDA (demand driven acquisition).
  - Rob distributed a diagram showing the differences between a traditional library catalog and a next generation library system with discovery.

- Questions?
  - Best way to search music oversize collection? Advanced search.
How does the system rank relevance? First priority is given to content we have in the library (all things being equal). The system also uses traditional library indexes and vendor ranking (repetition, placement of terms).

How would you exclude things we don’t have access to? That’s an option we currently have disabled. We can turn on or turn off access to a database. The “Find It” button will lead you to ILL for something we don’t have. The representative from SLPA commented that it is frustrating that if he wants something now and then discovers we don’t actually have access to it. At that point, he isn’t interested in what is out there in the whole universe.

Dr. Saunders asked faculty members, “What do you expect from students?” The representative from BSNES said that students will say, “I want this article but the library doesn’t have it.” But, in fact, the library does have it. Are students not learning how to find articles or are they learning it and forgetting it? Dr. Saunders said that librarians can help by coming to a class, etc.

Any difference between on-campus and off campus? If you are off campus you will need to login with your Multipass credentials.

Do we still use EZ-Borrow? Yes. The system will say “Try EZ-Borrow – Item Not Available.” We are working on making it more prominent in the system display.

- Ted showed us a 3 question survey on the ULC page. This is a survey to let us know – what do you think of QuickSearch? To find the survey, just scroll down to the bottom of the ULC page - http://guides.library.duq.edu/ulc

III. Announcements

- Reminder: Please submit order requests for Gumberg’s collection! Our goal is to acquire materials that support your research, scholarship, and/or instruction. Let us know what books, e-books, CDs, DVDs and any other one-time purchase items you need via the Suggest a Purchase Form. The Suggest a Purchase Form may be used for all requests as the Department Materials Request Form has been phased out. You may alternately contact your Liaison Librarian to make recommendations. We look forward to hearing from you!
- Upcoming presentations for faculty are posted at http://guides.library.duq.edu/presentations
- Gumberg Library will host the “Moving Targets” Exhibit in the Reference Reading Area from November 10 to December 7. Joel Greenberg, author of A Feathered River Across the Sky: The Passenger Pigeon’s Flight to Extinction, will speak on December 4.