Prior to configuring your machine for DuqNet wireless you need to initialize your MultiPass account (credentials that you will be using for wireless). To do so, visit http://www.duq.edu/multipass and click the link to initialize Your MultiPass. Once you’ve followed the on-screen prompts and have initialized your account you can proceed with the following instructions. Keep in mind that you will use this password that you’ve just created to setup your wireless connection.

Review Duquesne’s Wireless Airspace Policy

http://www.duq.edu/about/campus/computers-and-technology/policies/duqnet-wireless-policy

You will need to forget DuqNet if you have previously attempted to add it. Follow the steps below to do so. If you do not need to forget DuqNet, then please skip to page 3.

Users can follow the steps below to set up wireless on a device using Windows 10.

Delete, remove or forget Wireless Network Profiles in Windows 10

Look in the bottom right-hand corner of your screen to find your wireless icon. Left click the icon then select Network Settings. Next, you will see a link to Manage Wi-Fi Settings. Click on it.
Now, scroll down to find DuqNet and click on it once so it is highlighted. Then click forget and close the window.

Manage known networks

DuqNet
Can’t share

Forget

Now you are ready to manually add DuqNet!
Please right-click on your wireless icon then select Network & Sharing Center (This can also be found in your Control Panel as well).
Select: Set up a new connection or network.
Select: Manually connect to a wireless network.

Enter only the following:
Network name: DuqNet
Security type: WPA2-Enterprise
Encryption type: AES
Select Next and then select Change connection settings.
Click the Security tab. Under Network Authentication Method, select Protected EAP (PEAP).

Click settings.

From the Protected EAP Properties window

Uncheck Validate the server’s certificate

Uncheck Connect to these servers

Select Authentication Method: Secured Password (EAP-MSCHAP v2) and click Configure.
Uncheck Automatically use my Windows Logon name and password (and domain if any), and click OK.
Click OK in the Protected EAP Properties window.
Select the Advanced settings in the Wireless Network Properties window.
In the Advanced settings window:
Check Specify authentication mode
Select User authentication from the dropdown menu
Select Save credentials
In the Windows Security window, enter your MultiPass password. Click OK.
Press OK on the Advanced Settings page then press OK one more time on the Wireless Network Properties page and your machine should automatically connect to DuqNet. If your machine does not automatically connect, please click on your wireless icon and then click on the DuqNet network and click connect.

If you are successful, a window similar to the following will appear:

![DuqNet Connected]

However, if you have completed all of the aforementioned troubleshooting steps and still cannot connect to DuqNet, then please feel free to give us a call at 412.396.4357 or stop into the CTS Help Desk located on the second floor of the Student Union.